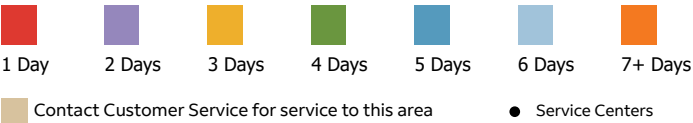


FedEx Freight® Priority

COLUMBIA, MISSOURI
5501 PARIS RD
COLUMBIA, MO 65202-9313
800-521-2739
fedex.com

EFFECTIVE DATE: May 20, 2025

Service Standards

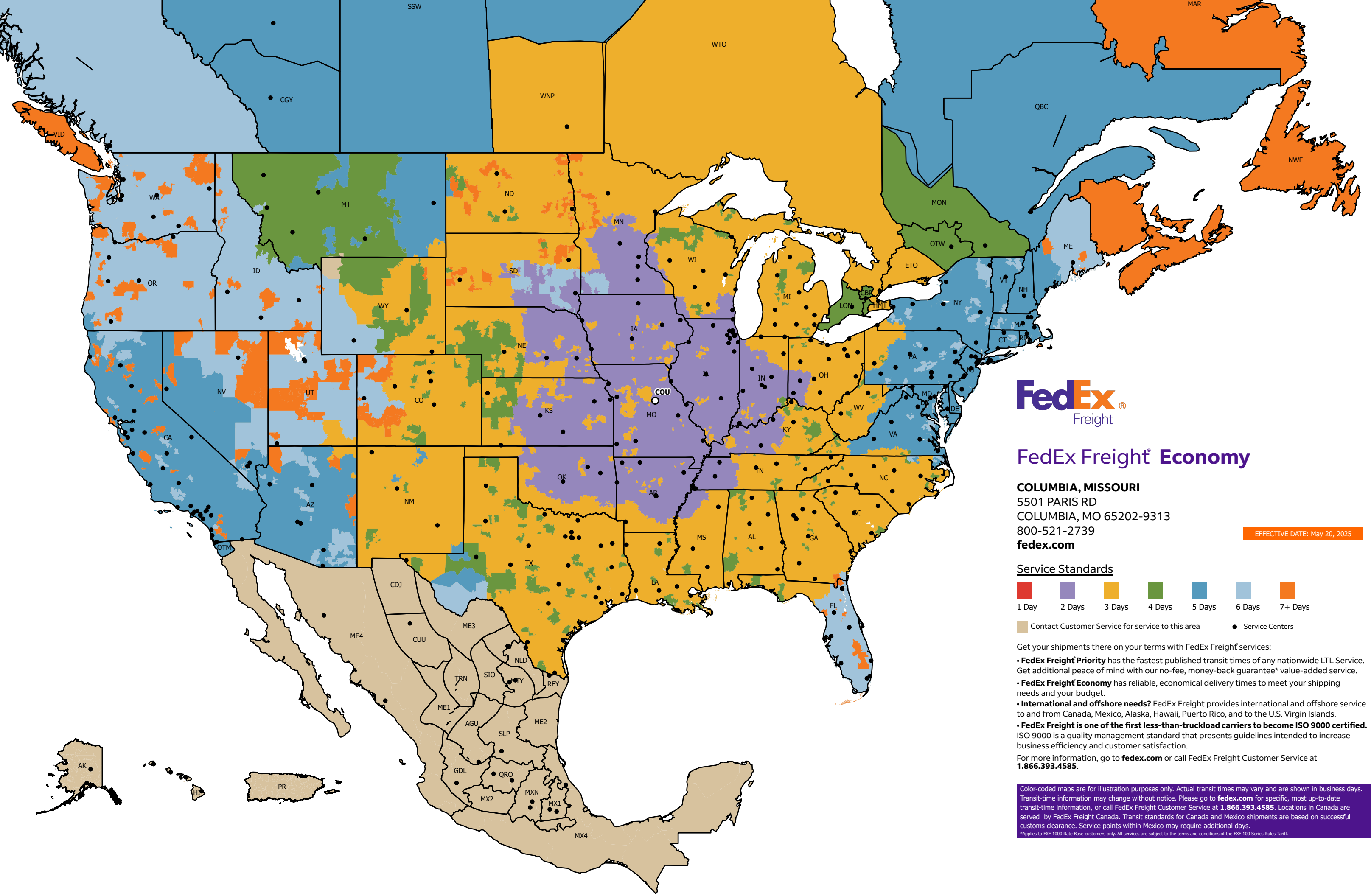


Get your shipments there on your terms with FedEx Freight® services:

- **FedEx Freight® Priority** has the fastest published transit times of any nationwide LTL Service. Get additional peace of mind with our no-fee, money-back guarantee* value-added service.
- **FedEx Freight® Economy** has reliable, economical delivery times to meet your shipping needs and your budget.
- **International and offshore needs?** FedEx Freight provides international and offshore service to and from Canada, Mexico, Alaska, Hawaii, Puerto Rico, and to the U.S. Virgin Islands.
- **FedEx Freight is one of the first less-than-truckload carriers to become ISO 9000 certified.** ISO 9000 is a quality management standard that presents guidelines intended to increase business efficiency and customer satisfaction.

For more information, go to **fedex.com** or call FedEx Freight Customer Service at **1.866.393.4585**.

Color-coded maps are for illustration purposes only. Actual transit times may vary and are shown in business days. Transit-time information may change without notice. Please go to **fedex.com** for specific, most up-to-date transit-time information, or call FedEx Freight Customer Service at **1.866.393.4585**. Locations in Canada are served by FedEx Freight Canada. Transit standards for Canada and Mexico shipments are based on successful customs clearance. Service points within Mexico may require additional days.
*Applies to FXF 1000 Rate Base customers only. All services are subject to the terms and conditions of the FXF 100 Series Rules Tariff.

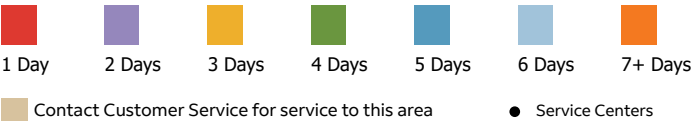


FedEx Freight® Economy

COLUMBIA, MISSOURI
5501 PARIS RD
COLUMBIA, MO 65202-9313
800-521-2739
fedex.com

EFFECTIVE DATE: May 20, 2025

Service Standards



Get your shipments there on your terms with FedEx Freight® services:

- **FedEx Freight® Priority** has the fastest published transit times of any nationwide LTL Service. Get additional peace of mind with our no-fee, money-back guarantee* value-added service.
- **FedEx Freight® Economy** has reliable, economical delivery times to meet your shipping needs and your budget.
- **International and offshore needs?** FedEx Freight provides international and offshore service to and from Canada, Mexico, Alaska, Hawaii, Puerto Rico, and to the U.S. Virgin Islands.
- **FedEx Freight is one of the first less-than-truckload carriers to become ISO 9000 certified.** ISO 9000 is a quality management standard that presents guidelines intended to increase business efficiency and customer satisfaction.

For more information, go to **fedex.com** or call FedEx Freight Customer Service at **1.866.393.4585**.

Color-coded maps are for illustration purposes only. Actual transit times may vary and are shown in business days. Transit-time information may change without notice. Please go to **fedex.com** for specific, most up-to-date transit-time information, or call FedEx Freight Customer Service at **1.866.393.4585**. Locations in Canada are served by FedEx Freight Canada. Transit standards for Canada and Mexico shipments are based on successful customs clearance. Service points within Mexico may require additional days.
*Applies to FXF 1000 Rate Base customers only. All services are subject to the terms and conditions of the FXF 100 Series Rules Tariff.